

## Performance to April to March 2007

	<b>Indicator</b>	<b>Target</b>	<b>Performance</b>	
1	Progress with local transport plan (CPA)	Well above average	Good	
2	Intervention by the Secretary of State under Traffic Management Act powers (CPA)	No intervention	No intervention	
3	Condition of principal roads - % worse than condition threshold (BVPI)	5	Due June 07	L
4	Condition of non-principal roads - % worse than condition threshold – classified (BVPI)	20	Due June07	L
5	Condition of non-principal roads - % worse than condition threshold – unclassified (BVPI, CPA)	21	Due June07	L
6	Number of Casualties All KSI (BVPI, CPA, LPSA, LAA, CP)	129	119 (2006 calendar year)	L
7	Number of Casualties Children KSI (BVPI, CP)	15	10 (2006 calendar year)	L
8	Number of Casualties All Slight Injuries (BVPI, CPA)	788	663 (2006 calendar year)	L
9	Local authority road works per kilometre of traffic sensitive road (BVPI)	0	0	L
10	Local bus services (passenger journeys per year) (BVPI, CP, CPA))	3817000	Due June 2007	H
11	The percentage of users satisfied with the local provision of public transport information (BVPI, CPA)	62	70	H
12	The percentage of users satisfied with local bus services (BVPI, CPA)	62	62	H
13	The percentage of pedestrian crossings with facilities for disabled people (BVPI, CPA)	90	92	H
14	Condition of footways (BVPI, CPA)	30	31	L
15	The average number of days taken to repair a street lighting fault, which is under the control of the local authority (BVPI)	5	8.85	L
16	The average time taken to repair a street lighting fault, where response time is under the control of a DNO (BVPI)	15	56.15	L
17	Change in Annual Average Daily Traffic (AADT)	105	100.63	L

	<b>Indicator</b>	<b>Target</b>	<b>Performance</b>	
	volumes - 1% growth p.a. (CP)			
18	No. of cycling trips (index) based on 12 hour week-day cycle movements (CP)	107	118.99	H
19	Percentage of subsidised bus services operated with disabled accessible vehicles	80	80	H
20	Number of Penalty Charge Notices issued	20000	16505	H
21	Percentage of the total tonnage of household waste arisings which has been recycled (BVPI)	17.5	18.70	H
22	Tonnage of household waste arisings which has been recycled (BVPI)	16,271	16910.29	
23	Percentage of the total tonnage of household waste arisings which has been composted (BVPI)	6.6	7.36	H
24	Tonnage of household waste arisings which has been composted (BVPI)	6,136	6657.02	
25	Percentage of the total tonnage of household waste arisings that has been recycled or composted (CPA)	24.1	26.06	H
26	Percentage of the total tonnage of household waste arisings which has been used to recover heat, power and other energy sources (BVPI)	0	1.08	H
27	Tonnage of household waste arisings which has been used to recover heat, power and other energy sources (BVPI)	0	974.5	
28	Percentage of the total tonnage of household waste arisings which has been landfilled	75.9	72.86	L
29	Tonnage of household waste arisings which has been landfilled (BVPI, LAA, CP)	70,570	65887.51	
30	Kg of household waste per head per annum (BVPI, CPA, LAA, CP)	520	505.76	L
31	Percentage change from the previous year of Kg of household waste per head per annum (BVPI)	-0.56	-1.19	H
32	Cost of waste collection per household (BVPI)	£48.26	Due June 07	L
33	Cost of waste disposal per tonne for municipal waste (BVPI)	£78.41	Due June 07	L
34	The percentage of people satisfied with household waste collection (BVPI, CPA)	89	84	H
35	The percentage of people satisfied with waste recycling (BVPI, CPA)	67	72	H
36	The percentage of people satisfied with waste	82	86	H

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	disposal (BVPI, CPA)			
37	Percentage of population resident in the authority's area which area served by a kerbside collection of recyclables (BVPI)	67	68	H
38	Percentage of population resident in the authority's area which area served by a kerbside collection of 2 recyclables (BVPI, CPA)	67	68	H
39	The percentage of people satisfied with the cleanliness standard in their area (BVPI, CPA)	65	66	H
40	The proportion of relevant land and highways (expressed as a percentage) that is assessed as having combined deposits of litter and detritus that fall below an acceptable level (BVPI, CPA, LAA, CP)	18	17	L
41	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible (BVPI)	2	2	L
42	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible (BVPI)	2	1	L
43	The year-on-year reduction in total number of incidents and increase in total number of enforcement actions taken to deal with fly-tipping' (BVPI)	1	1	L
44	Score against a checklist of enforcement best practice for environmental health (BVPI, CPA)	90	98.75	H
45	Score against a checklist of enforcement best practice for trading standards (BVPI, CPA)	90	100	H
46	Number of 'sites of potential concern' [within the local authority area], with respect to land contamination (BVPI)	5901	2896	L
47	Number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of all 'sites of potential concern' (BVPI)	1	0.2	
48	Percentage of pollution control improvements to existing installations completed on time (BVPI)	95.3	96.8	H
49	Percentage of new reports of abandoned vehicles investigated within 24hrs of notification (BVPI)	95	98	H

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50	Percentage of abandoned vehicles removed within 24 hours from the point at which the Authority is legally entitled to remove the vehicle (BVPI)	95	99	H
51	Consumer satisfaction with trading standards service (CPA)	80	72	H
52	Business satisfaction with trading standards service (CPA)	91	94	H
53	Trading standards visits to high risk premises (CPA)	85	100	H
54	Trading standards, levels of business compliance of businesses visited - high risk premises (CPA)	90	96	H
55	Trading standards, levels of business compliance of businesses visited - medium risk premises (CPA)	90	92	H
56	Trading standards, levels of business compliance of businesses visited - low risk premises (CPA)	90	91	H
57	Customer Satisfaction levels – overall satisfaction with EH service	80	74	H
58	Percentage of new homes built on previously developed land (BVPI, CPA)	60	76.7	H
59	Percentage of major planning applications determined in under 13 weeks (BVPI, CPA)	60	75	H
60	Percentage of minor planning applications determined in under 8 weeks (BVPI, CPA)	65	84	H
61	Percentage of other planning applications determined in under 8 weeks (BVPI, CPA)	80	92	H
62	The percentage of applicants and those commenting on planning applications satisfied with the service received (BVPI, CPA)	78	76	H
63	Plan Making – Have a development plan (BVPI, CPA)	yes	yes	
64	Plan Making – Milestones (BVPI)	yes	yes	
65	Plan making – monitoring report (BVPI)	yes	yes	
66	Percentage of appeals allowed against authority's decision to refuse planning application (BVPI, CPA)	25	22	L
67	Quality of service checklist (BVPI, CPA)	94	94	H

	<b>Indicator</b>	<b>Target</b>	<b>Performance</b>	
68	Total number of conservation areas in local authority area (BVPI)	64	64	
69	Percentage of conservation areas with an up-to-date character appraisal (BVPI)	14	12.5	H
70	Percentage of conservation areas with published management proposals (BVPI)	5	0	H
71	Percentage of Council land without a nature conservation designation but managed for Biodiversity purposes	2.8	13.42	H

**Abbreviations:**

BVPI	Best Value Performance Indicator
CP	Corporate Plan
CPA	Comprehensive Performance Assessment
LAA	Local Area Agreement
LPSA	Local Public Service Agreement
H	A high figure represents good performance
L	A low figure represents good performance